Other Public Works Services

Drainage Problems

The Street Division is responsible for the maintenance of two hundred eighteen (218) miles of municipal streets and associated stormwater drainage systems. The Division is also responsible for maintaining various drainage ditches and streams by keeping them free of debris to permit adequate stormwater flow. If you have questions or concerns regarding drainage on a City maintained street, right-of-way or on private property, please contact us at 329-4522.

Residential Parking Permits

Do you live in a neighborhood with restricted parking? Residential Parking Permits are available through the Engineering Division of Public Works. Please contact us at 329-4467 for more information.

Street Repairs

The Department maintains all public streets within the City limits except for state and private roads. If you have questions or concerns regarding a City street, please contact us at 329-4522.

Street Sign Repairs

The Department maintains traffic signs within the City limits except for those on state and private roads. To report a missing, damaged or vandalized sign, please contact us at 329-4522.

Traffic Signal Concerns

The Department oversees the operation and maintenance of the majority of signalized intersections, traffic signals, intersection flashers and school flashers in the City limits. North Carolina Department of Transportation maintains 30 traffic signals within the City limits. To report a signal malfunction, please contact us at 329-4522 Monday - Friday, 7:30 am to 5:30 pm or 329-4300 after hours.

Tree and Vegetation Concerns

The Department is responsible for managing vegetation on City properties. It maintains the right-of-way trees within the City. This includes maintenance trimming, removal of hazardous trees and planting of all trees on the City right-of-way and public properties. The Building & Grounds Division is also responsible for enforcing the City's Tree Ordinance and sight distance safety on City streets. For questions or concerns regarding tree and vegetation on City right-of-way and/or public property, please contact us at 329-4522.

City of Greenville Public Works Department

Resident Guide to Public Works Services 2008

City of Greenville Public Works Department
1500 Beatty Street
Greenville, NC 27834

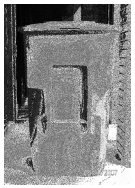
January 1, 2008

REFUSE

The City of Greenville provides weekly refuse collection services to its residents. There are two options: backyard and curbside.

Backyard allows a citizen to use up to three (3) trash cans of his or her choice, not to exceed thirty-two (32) gallons each, with tight-fitting lids and handles. With this service, the containers do not need to be brought to the curbside; they need to be located where a two-wheeled cart can gain access and cannot be behind a fence or inside a closed structure.

Curbside service is available to those who have a City-approved rollout cart. The City offers two (2) sizes that are available for purchase and will deliver them free of charge within the City Limit. The cart must be pulled to the curbside by 6am on the service day and removed from the curbside no later than daybreak of the day following scheduled collection.



64-gallon $56.00
96-gallon $59.00

EFFECTIVE JULY 1, 2007, the refuse fees are as follows:

Backyard	**$19.45**
Curbside	**$9.15**
Multi-Family	**$9.15**

It is presumed that all residential units in the city receive sanitation service. For single family homes, the fee will automatically start as Backyard Service. For more information, please call the City of Greenville Public Works Department at (252) 329-4522.

Unsure of your service day?
Call (252) 329-4522 to find out!

Frequently Requested Numbers

Animal Control	329-4387
Citizen Action Line	329-CITY (2489)
City Clerk's Office	329-4421
City Manager's Office	329-4432
Code Enforcement	329-4110
Collections	329-4450
Convention/Visitor's Bureau	329-4200
Crime Stoppers	758-7777
Engineering	329-4677
GREAT Bus	329-4532
Greenville Utilities	752-7166
Human Resources	329-4492
Inspections	329-4466
Mayor's Office	329-4419
Public Information Office	329-4131
Public Works	329-4522
Recreation & Parks	329-4567
Recycling Coordinator	329-4048
Sheppard Memorial Library	329-4580

Please visit our website at **www.greenvillenc.gov** for more information!

City of Greenville

Recycling Drop Off Site
at the Public Works Department
1500 Beatty Street
Greenville, NC 27834

Hours of Operation

Monday - Friday: 7:30 am until 5:30 pm

City of Greenville Public Works Contact Numbers

Main Office 329-4522
Recycling Coordinator 329-4048

County Container Sites

Household garbage and recyclables may be dropped off at these centers during hours of operation:

Ayden-Grifton	5171 Weyerhaeuser Road	746-9261
Bethel	3993 Creek Bank Road	825-8681
Bells Fork	4554 County Home Road	355-2296
Falkland	5661 NC 43 North	830-5598
Farmville	3457 Wesley Church Road	753-7240
Fountain	3879 US 258	749-3525
Grimesland	3558 Avon Road	758-1372
Pactolus	525 Second Street	830-5232
Port Terminal	911 Port Terminal	758-0884
Shelmerdine	8270 NC 43 South	746-3821
Stantonsburg Rd.	3701 Stantonsburg Road	830-3864
Stokes	2453 NC 903 North	752-6991
Wellcome	673 Briley Road	830-3876
Winterville	4818 Reedy Branch Road	355-3718

Container Sites Hours of Operation

April - October

Monday-Saturday: 7:30 am until 7:30 pm
Sunday: 2 pm until 7:30 pm

November - March

Monday-Saturday: 7:30 am until 6 pm
Sunday: 2 pm until 6 pm

Closed

Thanksgiving Day, Christmas Day, and Easter

Transfer Station Hours of Operation

(Allen Road Facility)

Monday-Friday: 8 am until 4 pm
Saturday: 8 am until 12 noon
Sunday: Closed

greenville recycles!

Recycling is collected once per week on your scheduled service day with a maximum of two (2) containers of your choice, not to exceed thirty-two (32) gallons each with tight-fitting lids and handles. A City recycling decal must be placed on each container. These decals can be obtained from the Public Works Department at 1500 Beatty Street or by calling 329-4522 to have a decal mailed to you.

Residents with curbside service must bring their recycling containers to the curbside by 6am on their scheduled service day.

Residents have the option of purchasing a City-approved recycling rollout cart for recycling. It must have a recycling decal affixed to the side of it and be brought to the curbside.

96-gallon $59.00 (optional)

The City of Greenville also offers a Comprehensive Guide to Recycling. They are available at the Public Works Department at 1500 Beatty Street, by calling 329-4522 to have one mailed to you, or by visiting our website at www.greenvillenc.gov.

Interested in volunteering?

Keep Greenville Beautiful, Inc. is a program under the guidance of the National Keep America Beautiful, Inc. program. To be successful, we need volunteers to serve in various capacities. Committees include fundraising, special events, beautification, waste reduction/recycling, education, and more! For more information, contact the Recycling Coordinator at 329-4048.

Questions about recycling?
Call (252) 329-4048 for assistance!

City of Greenville

2008 HOLIDAY SANITATION SCHEDULE

NEW YEAR'S 2008
Monday, December 31, 2007 – Regular Schedule
Tuesday, January 1, 2008 – NO COLLECTION
Wednesday, January 2, 2008 – Tuesday's Garbage, Recycling & Bulky Trash Routes
Thursday, January 3, 2008 – Regular Schedule
Friday, January 4, 2008 – Regular Schedule

MARTIN LUTHER KING JR, DAY
Monday, January 21, 2008 – NO COLLECTION
Tuesday, January 22, 2008 – Monday's Garbage, Recycling & Bulky Trash Routes
Wednesday, January 23, 2008 – Tuesday's Garbage, Recycling & Bulky Trash Routes
Thursday, January 24, 2008 – Regular Schedule
Friday, January 25, 2008 – Regular Schedule

GOOD FRIDAY
Monday, March 17, 2008 – Regular Schedule
Tuesday, March 18, 2008 – Regular Schedule
Wednesday, March 19, 2008 – Thursday's Garbage, Recycling & Bulky Trash Routes
Thursday, March 20, 2008 – Friday's Garbage, Recycling & Bulky Trash Routes
Friday, March 21, 2008 – NO COLLECTION

MEMORIAL DAY HOLIDAY
Monday, May 26, 2008 – NO COLLECTION
Tuesday, May 27, 2008 – Monday's Garbage, Recycling & Bulky Trash Routes
Wednesday, May 28, 2008 – Tuesday's Garbage, Recycling & Bulky Trash Routes
Thursday, May 29, 2008 – Regular Schedule
Friday, May 30, 2008 – Regular Schedule

INDEPENDENCE DAY HOLIDAY
Monday, June 30, 2008 – Regular Schedule
Tuesday, July1, 2008 – Regular Schedule
Wednesday, July 2, 2008 – Thursday's Garbage, Recycling, & Bulky Trash Routes
Thursday, July 3, 2008 – Friday's Garbage, Recycling & Bulky Trash Routes
Friday, July 4, 2008 – NO COLLECTION

Illicit Discharge/ Connection Program

In an effort to address stormwater pollution, the City of Greenville has developed the Illicit Discharge/Connection Program in accordance with Section 9-9-16(a) of the City Code which states:

> "No person shall cause or allow the discharge, emission, disposal, or pumping directly or indirectly to any stormwater conveyance, the waters of the State, or upon the land in such proximity to the same (such that the substance is likely to reach a stormwater conveyance or the waters of the State), any fluid, solid, gas or other substance, other than stormwater…"

Penalties for first time offenders of illicit discharges could result in a maximum civil penalty of up to $100 per violation per day. Penalties for first time offenders of illicit connections could result in a maximum civil penalty of up to $500 per violation per day. Some examples of these violations are as follows:

- Dumping of oil / anti-freeze.
- Washing machine discharges.
- Placement of yard debris in curb & gutter.
- Chlorinated backwash and draining from swimming pools.
- Disposal of pet waste in a storm drain or ditch.
- Spills of hazardous materials such as fuel, paint or cleaning products.

There are several things you can do to help us improve water quality in the City of Greenville. Suggestions are:

- Do not place trash or yard debris in the gutter, or on a public street.
- Apply minimum amounts of fertilizer and pesticides to lawns.
- Dispose of pet waste properly.
- Service your vehicle regularly and repair any leaks.
- Wash vehicles on the lawn or at a commercial car wash facility.

For more information or to report an illegal discharge of pollutants, please call 329-4467.

GREENVILLE, NC
Stormwater Management

The City of Greenville's Stormwater Management Program was developed to: meet federal and state mandates for water quality protection; reduce the risk of flooding; protect, maintain, rehabilitate and upgrade existing stormwater resources and infrastructure; and involve the public through education and volunteer efforts.

Stormwater Utility

City Council adopted regulations in late 2002 that established the Stormwater Utility, which became effective July 1, 2003. Revenue generated by the stormwater utility is used to administer the City's Stormwater Management Program.

The utility fee is based upon the amount of impervious cover (hard surface) on a property. Impervious cover may include such things as: rooftops, driveways, sidewalks, etc. The fee is charged to all those owning or renting property with some form of impervious cover exceeding 200 square feet. There are no exemptions from this fee; all residential properties, commercial properties, schools, churches, universities, hospitals, etc. are charged.

The fee is $2.85 for every 2,000 square feet of impervious cover you may have on your property. Residential properties (single-family and duplexes) fall in one of four tiers:

Tier I	200 sf. - 2000 sf.	$ 2.85 per month
Tier II	2001 sf. - 4000 sf.	$ 5.70 per month
Tier III	4001 sf. - 6000 sf.	$ 8.55 per month
Tier IV	6001 sf. or greater	$11.40 per month

All non-residential properties (all properties other than single-family and duplexes) are charged $2.85 per 2,000 square feet of impervious cover actually existing on their property.

For Stormwater Utility inquiries, please call 329-4688.
For Stormwater Management Program inquiries,
please call 329-4467.

City of Greenville

2008 HOLIDAY SANITATION SCHEDULE

LABOR DAY
Monday, September 1, 2008 – NO COLLECTION
Tuesday, September 2, 2008 – Monday's Garbage, Recycling & Bulky Trash Routes
Wednesday, September 3, 2008 – Tuesday's Garbage, Recycling & Bulky Trash Routes
Thursday, September 4, 2008 – Regular Schedule
Friday, September 5, 2008 – Regular Schedule

VETERAN'S DAY
Monday, November 10, 2008 – Regular Schedule
Tuesday, November 11, 2008 – NO COLLECTION
Wednesday, November 12, 2008 – Tuesday's Garbage, Recycling & Bulky Trash Routes
Thursday, November 13, 2008 – Regular Schedule
Friday, November 14, 2008 – Regular Schedule

THANKSGIVING
Monday, November 24, 2008 – Regular Schedule Garbage & Bulky Trash Routes
Tuesday, November 25, 2008- Regular Schedule Garbage & Bulky Trash Routes
Wednesday, November 26, 2008 – Thursday's & Friday's Garbage & Bulky Trash Routes
Thursday, November 27, 2008 – NO COLLECTION
Friday, November 28, 2008 – NO COLLECTION
NO RECYCLING COLLECTION THIS WEEK

CHRISTMAS
Monday, December 22, 2008 – Regular Schedule Garbage & Bulky Trash Routes
Tuesday, December 23, 2008 – Regular Schedule Garbage & Bulky Trash Routes
Wednesday, December 24, 2008 – Thursday's & Friday's Garbage & Bulky Trash Routes
Thursday, December 25, 2008 – NO COLLECTION
Friday, December 26, 2008 – NO COLLECTION
NO RECYCLING COLLECTION THIS WEEK

Questions on the holiday schedule?
Call (252) 329-4522 for assistance!

City of Greenville

Frequently Asked Sanitation Questions

Q. I will be moving to Greenville soon. How do I get started with sanitation service?

A. Please contact the Public Works Department at (252) 329-4522 for information regarding your collection day and instructions on placement/separation of garbage, recycling, and bulky trash.

Q. Will my garbage, recycling, and bulky trash items be collected at the same time?

A. No. Different trucks pick up different items throughout your scheduled service day.

Q. My garbage/recycling was missed. What do I do?

A. Occasionally a container will be missed. Please call 329-4522 so we may resolve the problem as soon as possible.

Q. Will the City pick up refrigerators, stoves, and other appliances?

A. Yes, these items, known as white goods, are picked up every Wednesday. Please place the item at the curbside and call 329-4522 to schedule a pickup.

Q. Does the City collect yard debris?

A. Yes, these items should be placed behind the curb, separated from other trash. Large limbs can be no longer than 5'- 6' in length and 4" in diameter.

Q. Does the City provide leaf collection?

A. Yes, leaf collection takes place November 1 - March 1. During this time, leaves should be placed at the curbside, not in the road.

Q. Does the City help with mosquito problems?

A. Yes, mosquito abatement starts in May and runs through November. The City will spray rights-of-way only. If your neighborhood is particularly bad, please call 329-4522.

Q. How do I dispose of paint?

A. Paint cans will be collected as long as the paint is solidified, the lids are off, and they are placed at the curbside.

Q. How do I dispose of tires?

A. Tires are collected by the City once a year during the Spring Clean Up. The Pitt County Landfill accepts tires at the Transfer Station on Allen Road.

Did you know?

●It is presumed that all residential units in the City receive sanitation service. When you open a Greenville Utilities account and you are within the City Limit, refuse and stormwater fees are automatically activated. Also, the refuse fee always starts at the backyard rate. If you have a City-approved rollout container and believe you should be billed for curbside service, please notify Public Works at 329-4522.

●Syringes and needles cannot be placed in the trash or recycling. Place them in a hard plastic container with a screw on or tightly secured lid and call Public Works at 329-4522 to schedule a pick up for these items.

●The Sanitation Division does not remove construction debris. This includes work performed by a contractor and any building or roofing work done by yourself. Also, the City will not remove debris from vacant lots. Please make proper disposal of debris part of your contract.

●No sanitation service will be provided if a driveway is blocked; a can is behind a locked or closed fence, on a porch or patio, filled with water, or inside a garage or carport. Also, crews will not collect spilled/loose garbage. All refuse must be inside of a container in order for it to be removed.

●The City of Greenville offers an Adopt-A-City-Street Program patterned after the Adopt-A-Highway Program. Participants include schools, non-profit organizations, clubs, businesses and individuals. If you or your group would be interested in adopting a City street, please call the City of Greenville Public Works Department at 329-4524.

●The City of Greenville Engineering Division offers volunteer opportunities through it's Storm Drain Stenciling Program. Storm drains are stenciled to make people aware that whatever goes down the storm drains in Greenville empties directly into our lakes and creeks. If your group would be interested in the Storm Drain Stenciling Program, please call the City of Greenville Engineering Division at 329-4467.